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To: Ferriot Customers

March 13, 2020

Re: Statement addressing the COVID-19 (Coronavirus)

Ferriot and American Original Building Products Statement Concerning Coronavirus (COVID-19)

We are writing to share an important update to our valued customers.

We continue to closely monitor developments and the global impact with respect to the Coronavirus (COVID-19).

Our Executive Management Team has been monitoring the situation and taking steps to ensure the wellness and safety of our employees while executing against our comprehensive business continuity plans. The team has been providing relevant, timely updates.

Ferriot remains fully operational, continuing to service all global and domestic customers while adhering to government and health regulations. Our scale, technology, and management system, IQMS, enable us to continue to support our customers both domestically and worldwide.

Our Akron location has business continuity plans and strategies in place to allow some of our employees to work remotely as the need arises. Our technology positions us to adjust operational support as needed to ensure uninterrupted production of your molded and finished parts. We are available to help with production planning and forecasting to ensure you are prepared with strategy and execution support and, if necessary, appropriate mitigation plans.

The safety of our employees and their families continues to be our utmost priority. We recognize this situation remains very fluid. We will continue to monitor the impacts to global and domestic shipments and provide updates through email, social media and blogs.

Our network of experts remain committed to providing the superior service and support that you have come to rely on.

A handwritten signature in blue ink that reads "Craig Ferriot". The signature is written in a cursive, flowing style.

Craig Ferriot
President

Additional Resources:

World Health Organization

[Coronavirus - Home](#)

[Guidance on infection prevention and control \(IPC\) strategies for use when infection with a novel coronavirus \(2019-nCoV\) is suspected.](#)

Center for Disease Control and Prevention (CDC)

[Coronavirus Disease 2019 \(COVID-19\) - Home](#)

[Situation Summary](#)

[Infection Control Information](#)

<https://my.clevelandclinic.org/landing/preparing-for-coronavirus>

<https://odh.ohio.gov/wps/portal/gov/odh/know-our-programs/Novel-Coronavirus/2019-nCoV>